

Musicality Drama Frozen Jr. Policy Agreement

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TUITION & PAYMENT

By signing up for *Frozen Jr.*, you agree to pay the full amount of the program. Musicality bases its budget on sign-ups; therefore, payment is required even if a student chooses not to complete the program. Tuition is non-refundable.

- **PAYMENT METHODS:** Payment can be made in full via cash, check, or PayPal. Monthly payment plans require auto-draft and must be kept on file. Other payment methods will not be accepted for monthly pay students.
- **PROCESSING FEE:** A 2.5% processing fee applies to all online payments.
- **LATE FEE:** A \$30 late fee will be applied if funds are not available when auto-draft attempts to process payment.
- **NON-REFUNDABLE PAYMENTS:** All payments are non-refundable.

CANCELLATION POLICY

Musicality reserves the right to cancel classes, in which case a make-up session will be scheduled. This may occur in one of the following ways:

1. A make-up session on scheduled make-up days.
2. A make-up session on another agreed-upon day/time.
3. A Zoom lesson.

Missed classes by the student will not be rescheduled, credited, refunded, or made up.

TERMINATION OF ENROLLMENT

If a student wishes to withdraw from the *Frozen Jr.* program, they must submit a withdrawal form. However, the full payment for the program is still required as budgets and expenses are planned based on sign-ups.

HEALTH AND SAFETY

If a student is sick, they should stay home and be symptom-free for at least 24 hours before returning.

POLICY UPDATES

Musicality Studio reserves the right to update or modify this Policy Agreement at any time without prior notice. Any updates will be provided to all current participants. Your continued participation in the program following any changes constitutes your agreement with the revised terms. You may access the most current policies at any time on the website or by request.